

Parents,

Prosper ISD has purchased GoGuardian, a product to ensure student safety online. This product allows teachers to monitor Chromebook usage in class, and for administrators to receive alerts when students search for certain inappropriate or harmful terms online. Although this does not occur often, parents are contacted when it happens at school.

Administrators receive usage alerts whenever a student is logged into a Chromebook, or when they have logged into the Google Chrome web browser on a Mac or PC using their Prosper ISD login credentials. This means that if a student is logged into a Chrome browser or Chromebook at home or away from school, Prosper ISD is still able to view the student's search history. Please know that private information, like passwords or banking information, is not disclosed. Our notifications are only activated by browser searches that include inappropriate or life threatening terms.

If Prosper ISD receives an alert related to self-harm or harming others while a student is at home, Prosper ISD will diligently attempt to alert the parent or guardian. However, for privacy and security purposes we encourage all students to logout of Chrome, or out of any system when it is not being used. For this reason, we cannot promise that students are being monitored when they are not at school.

Finally, please be aware that if a student logs into a Chrome browser or Chromebook using his or her PISD credentials and forgets to log out, anyone who uses that browser without logging the student out will be subject to monitoring by Prosper ISD, and we will receive alerts based on their search terms.

Please follow the link below if you would like instructions on how to logout of the Chrome browser if you find that your student has forgotten to logout when he or she was done browsing.

Logout information: <https://goo.gl/Xx5yVY>

Thank you very much,